



COMMITMENT | OPEN COMMUNICATION | RESPECT | EXCELLENCE

CHESTER COUNTY SENIORS A SPECIAL ANNOUNCEMENT REGARDING GROCERY/PHARMACY TRIPS DURING THE COVID-19 (Coronavirus) OUTBREAK

ROVER Community Transportation, in cooperation with Chester County, PennDOT and many of our local grocery stores, is offering a temporary service for our Chester County Seniors to schedule transportation to Grocery Stores and Pharmacies that have advertised specific hours of operation dedicated to Seniors. Many grocery stores in the county are dedicating their initial opening hour (or more) for **Seniors Only** to shop during the COVID-19 outbreak.

To assist our Chester County Seniors with taking advantage of this opportunity, Chester County officials and PennDOT have worked with ROVER to approve extended service hours in the mornings **(and now on Saturday!)** for travel to participating grocery stores at no additional cost – ***these trips will still be only \$1 each way.*** In order to accommodate the expected demand, ROVER will transport you to the nearest participating grocery store during the time they are offering the exclusive, senior-only access to make your purchases and return you back home. The expanded service will be offered at the following times:

***Monday - Friday: EFFECTIVE IMMEDIATELY
Until the end of the "exclusive senior-only" grocery store hours***

GIANT Grocery Stores (**ALL**) 6:00-7:00am

CROP's Fresh Market Place 7:00-8:00am

WHOLE Foods (Devon/Exton) 7:00-8:00am

ACME Grocery Stores (**ALL**) 7:00-9:00am

TARGET Grocery Shopping (**Wednesday Only**) 8:00-9:00am

SATURDAY SERVICE OPERATES FROM 5:00am-12:00PM ONLY

In addition, PennDOT has agreed to suspend the Restrictions on Same Day Rides for the Grocery/Pharmacy Trips ONLY. This means we will do our best accommodate your trip request even if you do not call before 1:00pm the day prior. We will have Customer Service Representatives on duty to handle your calls during these expanded hours, as well. Last, but certainly not least, we will be scheduling with "social distancing" in mind and limiting seating on each vehicle to maintain a proper distance between riders going to/from the grocery stores. Understanding the vulnerability of our seniors, the idea is to minimize exposure opportunities and maximize the opportunity to get your essential grocery and pharmacy needs fulfilled.

This expanded service will remain in effect until the Governor lifts the current restrictions and recommendations in place to combat the spread of the COVID-19 Coronavirus.